

Thank You For Purchasing Your Property Through Lane Realty

Please Fill Out This Form & Return To Us

1. On balance, was your buying experience: EXCELLENT / GOOD / AVERAGE / BAD
2. Which salesperson assisted you?.....
3. How would you rate the service provided by your salesperson on a scale of 1 - 5 where 1 is poor & 5 is excellent?.....
4. How would you rate the services provided to you by other members of Lane Realty using the same scale as above?.....
5. Were you satisfied that Lane Realty's marketing material / representation of the property were honest & accurate? YES / NO
6. Was our level of technology usage helpful to you in the process? YES / NO
7. Did you consider that the relevant forms were adequately explained & that you had a reasonable understanding of the documents you were signing? YES / NO
8. Did we provide the level of service you desired during the period between contract & settlement? YES / NO
9. If NO, how could we improve these services? Please comment in the box below.
10. Did you use any of the professional service providers on our recommended list? If so, we would appreciate your comments in the box below.
11. Did you use any other services or professionals whom you felt deserved your recommendation? Please list in the box below.
12. Can you make any suggestions on how Lane Realty could improve its services?

PLEASE SIGN HERE..... DATE:.....
ADDRESS:.....